

**CITY OF MARYSVILLE**

**EXECUTIVE SUMMARY FOR ACTION**

**CITY COUNCIL MEETING DATE: October 26, 2020**

<b>AGENDA ITEM:</b> CDBG – Program Year 2019 Consolidated Annual Performance and Evaluation Report (CAPER)	<b>AGENDA SECTION:</b> Public Hearing	
<b>PREPARED BY:</b> Amy Hess, Associate Planner	<b>APPROVED BY:</b> Allan Giffen, Interim CD Director	
<b>ATTACHMENTS:</b> 1. Accomplishment Summary 2. Program Year 2019 Draft CAPER		
	MAYOR	CAO
<b>BUDGET CODE:</b>	<b>AMOUNT:</b>	

**DESCRIPTION:**

As a recipient of CDBG Program funding, the City of Marysville is required to submit to the U.S. Department of Housing and Urban Development (HUD) a Consolidated Annual Performance and Evaluation Report (CAPER) for Program Year 2019, or the fifth year of the City’s Five Year Consolidated Plan for 2015-2019. The City of Marysville Community Development Department is responsible for preparing and organizing the CAPER as administrator of the CDBG Program.

The CAPER provides HUD and the residents of the City an opportunity to evaluate the overall progress of the CDBG Program in carrying out priorities and specific objectives identified in the Consolidated Plan and PY2019 Annual Action Plan. It also describes actions, changes, and accomplishments during the PY2019 resulting from the CDBG Program funded through HUD.

On October 7, 2020 the Community Development Department provided notice that the City would be accepting written and oral comments from the public prior to and at the Public Hearing scheduled for October 26, 2020. Any additional comments received at the hearing will be incorporated as appropriate.

**RECOMMENDED ACTION:**

Approve the Community Development Block Grant Program Year 2019 Consolidated Annual Performance and Evaluation Report and direct Staff to provide a summary of, and response to any comments received during the public hearing into the Report, and forward to the U.S. Department of Housing and Urban Development.

**COUNCIL ACTION:**



**MARYSVILLE**  
**COMMUNITY**  
**DEVELOPMENT**

## Community Development Block Grant Program Year 2019 Accomplishment Summary

As a recipient of CDBG Program funding, the City of Marysville is required to submit to the U.S. Department of Housing and Urban Development (HUD) a Consolidated Annual Performance and Evaluation Report (CAPER). A total of \$347,846 was allocated to the City for Program Year 2019 (PY2019) which began on July 1, 2019 and ended June 30, 2020. These funds were awarded to subrecipients to carry out Public Service and Capital Facilities Projects.

Of the Public Service projects funded, most met or exceeded their goals. For those that did not meet their goals, it was in large part due to restrictions/limitations related to the COVID-19 pandemic. The Alder Avenue Sidewalk Capital Project was completed on time and on budget.

The U.S. Department of Housing and Urban Development allocated a cumulative total of \$587,033 in Community Development Block Grant funds to be used to prevent, prepare for, and respond to COVID-19. This allocation was authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), Public Law 116-136, which was signed by President Trump on March 27, 2020, to respond to the growing effects of this historic public health crisis. As of the date of this report, the City has expended \$118,590. This allocation was able to assist 15 microenterprises that were negatively impacted by the restrictions related to COVID-19. Each of these businesses are located within Marysville City limits, had been in operation for at least a year prior to the pandemic, and have 5 or fewer employees. Many are minority or female owned businesses. Another \$75,000 has been awarded to various agencies to assist in the response to COVID-19, specifically rental/mortgage assistance. The largest and most recent award has not yet been allocated.

In the Non-Homeless Special Needs category, the subrecipients nearly met or exceeded the expected outcomes. Feedback from the community of the services provided has been very positive. These services allow low income seniors and disabled adults to remain in their homes and retain their independence, provide in home meals to those with food insecurity and at risk populations, and provide meals both during and after school to low income children and those impacted by COVID-19 throughout the City. These services were even more important during the pandemic allowing vulnerable populations to stay home and healthy. While the subrecipients had to change their normal service delivery method to ensure the safety of clients and staff during the pandemic, they adapted quickly and continued to serve those in need.

Housing Hope, which provides housing and supportive services for homeless and at risk of homelessness families, exceeded its goal for the sixth year in a row by serving families in the Beachwood apartments. This subrecipients aids in preventing homelessness by providing low-income housing along with supportive services to ensure residents can obtain steady and stable employment and stable finances, allowing them to obtain more permanent housing.

(360) 363-8100

Community  
Development  
80 Columbia Avenue  
Marysville, WA 98270

Housing Hope was also awarded CDBG-CV funds to assist residents at its Marysville housing sites that were negatively impacted by COVID-19. The funds will be used to match rent payments in the amount each tenant can afford and help prevent homelessness due to the pandemic.

Overall, the goals and objectives outlined in the 2015-2019 Consolidated Plan, as well as the Program Year 2019, and its associated amendments. Subrecipients were able to adapt in a very challenging environment and continue to provide important services to vulnerable populations in Marysville.



# COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM

## PROGRAM YEAR 2019 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER)

Release Date: October 6, 2020  
Comments Due: October 20, 2020  
Public Hearing: October 26, 2020  
Council Approval: October 26, 2020

Community Development Department ♦ 80 Columbia Avenue  
<http://marysvillewa.gov> ♦ 360.363.8100

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Of the Public Services projects funded, all but two met or exceeded their goals. The activities that were not able to quite meet their goals only fell short by a small amount. This was due to the COVID-19 Pandemic and the restrictions put in place by the Governors Office. Housing Hope Beachwood Apartments was unable to expend all of the funds they were awarded, again, due to the restrictions put in place in response to COVID-19. While not all funds were expended, they were still able to meet their goals. The Capital Facilities project was completed on time and on budget, though the total funds awarded were not dispersed within PY2019.

To date, \$340,566.67 of Program Year 2019 funds have been expended by the City of Marysville CDBG Program. The activities and operations of these organizations have been vital to the City fulfilling its goals and objectives in assistance to Homeless Needs and Community Development Needs.

The U.S. Department of Housing and Urban Development allocated a cumulative total of \$587,033 in Community Development Block Grant funds to be used to prevent, prepare for, and respond to COVID-19. This allocation was authorized by the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), Public Law 116-136, which was signed by President Trump on March 27, 2020, to respond to the growing effects of this historic public health crisis (CDBG-CV). As of the date of this report, the City has expended \$118,590. This allocation was able to assist 15 microenterprises that were negatively impacted by the shut down related to COVID-19. Each of these businesses are located within Marysville City limits, have been in operation for at least a year prior to the pandemic, and have 5 or fewer employees. Many are minority or female owned businesses. Another \$50,000 has been awarded to various agencies to assist in the response to COVID-19, specifically rental/mortgage assistance. The largest and most recent award has not yet been allocated.

In the Non-Homeless Special needs category, the subrecipients nearly met or exceeded the expected outcomes. Feedback from the community on the services provided has been very positive. These services allow low income seniors and disabled adults to remain in their homes and retain their independence, provide in-home meals to those with food insecurity, and provides meals both during and after school to low income and homeless children throughout the schools which serve the City. The subrecipients track the number of individuals served to determine the accomplishments of the programs as well as surveying those served to determine the level of satisfaction and success of the programs.

Housing Hope, which provides housing and supportive services for homeless and at risk of homelessness families, exceeded its goals for the sixth consecutive year. PY2019 proved especially challenging given the restrictions put in place in response to COVID-19, and while the subrecipient was not able to expend all funds due to these restrictions, they still met or exceeded their goals. This subrecipient aids in preventing homelessness by providing low-income housing along with supportive services to ensure residents can obtain steady employment and stable finances, allowing them to obtain more permanent housing. Families and individuals are tracked by the subrecipient to determine whether outcomes and goals of the program are being met.

Overall, the goals and objectives outlined in the 2015-2019 Consolidated as well as the Program Year 2019 Annual Action Plan are being met or exceeded.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Development	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1	1	100.00%	1	1	100.00%
Community Development	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	41	57	139.02%			

Community Development	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0				
Community Development	Non-Housing Community Development	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0				
Community Development	Non-Housing Community Development	CDBG: \$	Other	Other	0	0		1	0	0.00%
Homelessness	Homeless	CDBG: \$	Homelessness Prevention	Persons Assisted	70	92	131.43%	75	82	109.33%
Housing	Affordable Housing Public Housing Non-Homeless Special Needs	CDBG: \$	Rental units rehabilitated	Household Housing Unit		0				
Housing	Affordable Housing Public Housing Non-Homeless Special Needs	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	75	144	192.00%	75	82	109.33%
Non-homeless Special Needs	Non-Homeless Special Needs	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	35	1168	3,337.14%	558	1140	204.30%
Non-homeless Special Needs	Non-Homeless Special Needs	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0				
Planning and Administration	Planning and Administration	CDBG: \$	Other	Other	1	1	100.00%	1	1	100.00%

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

In pursuing the strategies and objectives outlined in the Consolidated Plan, the City anticipates increasing the affordability and condition of decent rental and owned housing units for Marysville’s low- and moderate-income residents, as well as the availability and accessibility of decent housing for people who are homeless or have special needs. The availability, accessibility, and sustainability of a suitable living environment for low- and moderate-income residents should increase due to infrastructure and public facilities improvements and support for public services, and support for employment-related public services. Collectively, these strategies should enhance the availability and accessibility of economic opportunities for those in need.

The City of Marysville allotted \$92,545 of its annual CDBG allocation for the rehabilitation of approximately 82 residential units. This activity supports the Affordable Housing strategy identified in the PY2019 Annual Action Plan (AAP).

In support of the Homeless Needs strategy identified in the 2019 AAP, \$14,000 was awarded to assist homeless and at risk of homelessness individuals and families with affordable housing and supportive services, which enable them to obtain and maintain stable housing and employment. In all, 27 families were assisted by these funds, exceeding the goal of 20.

A capital project, which will provide residents of a low-income areas with improved safety and infrastructure received funding in PY2019, supporting the non-housing Community Development Need identified in the 2019 AAP. The project was completed and has increased resident safety and improved connectivity.

Thirty seven thousand, eight hundred and one dollars of the PY2019 allocation was awarded in support of the Non-Homeless Special Needs strategy to agencies that serve low-income seniors and persons with disabilities as well as youth. These funds allowed approximately 28 low-income senior and disabled households to receive services, which allowed them to retain their current housing, and reduce the feeling of isolation and assist in providing in-home meals. A program provided by the local food bank now has “food pantries” in all of the middle and high schools that serve Marysville, providing food security for low-income students. Once schools were closed based on state guidance in response to COVID-19, the Food Bank adapted their program to serve students even though they were not in school. These programs were impacted by the COVID-19 pandemic, restricting their abilities to serve those in great need. The Food for Thought Backpack program was forced to adapt to



serving students that were no longer in the classroom, and Volunteer Chore Services had to restrict their services to only those which could be conducted outside and ensure no actual contact with the clients they serve.

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	1,037
Black or African American	26
Asian	72
American Indian or American Native	86
Native Hawaiian or Other Pacific Islander	7
<b>Total</b>	<b>1,228</b>
Hispanic	379
Not Hispanic	849

Table 2 – Table of assistance to racial and ethnic populations by source of funds

### Narrative

The City works to provide funding to agencies that serve racially and ethnically diverse individuals and families. The City encourages subrecipients to reach out to groups that may be isolated in ways such as translating informational materials to the languages other than English that are most commonly spoken in the area. Families served were all low-income or at risk of homelessness and/or of racially and ethnically diverse populations.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	347,846	340,567

Table 3 - Resources Made Available

### Narrative

The City received a total of \$347,846.00 in CDBG funds for PY2019. \$340,566.67 was expended for PY2019 projects and activities as of the date of this report. An additional \$587,033 was allocated to the City to prepare, prevent and respond to Coronaviurs through the Federal CARES Act. To date, the City has received three rounds of funding. Of the total allocated, \$118,590 has already been disbursed and another \$50,000 has been awarded. A total of \$459,156.67 in CDBG and CDVG-CV funds was disbursed during PY2019.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of Marysville	89	59	
Downtown Marysville	11	41	Not all awarded funds were expended

Table 4 – Identify the geographic distribution and location of investments

### Narrative

The Public Service projects funded by CDBG funds (Catholic Community Services, and Homage Senior Services of Snohomish County Minor Home Repair and Meals on Wheels) serve individuals and families City-wide. Some of the residents served may be in the Downtown area, though it is not a requirement to be eligible for the service. The City does not track whether clients are located in Downtown Marysville, therefore, the percentages above may not provide an entirely clear representation. Only funds awarded to projects that are specific to the Downtown area are included in the numbers above. Much of the downtown area falls within low-moderate income census tracts.

The Beachwood apartments are located within the Downtown area. Housing Hope, which operates the facility, was awarded and expended \$12,997.22 at this location. The Alder Avenue Sidewalk project was completed within the Downtown Area.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

The City has actively sought funding sources in addition to CDBG to leverage its resources. Grant funds from Transportation Benefit District, Marysville Sunrise Rotary, United Way, HUD-CoC, Older Americans Act, Nutrition Services Incentive Program, and others were used for multiple projects throughout the City. By securing CDBG funds, subrecipients were able to leverage additional funds from the above referenced resources.

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	20	27
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
<b>Total</b>	<b>20</b>	<b>27</b>

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	70	82
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>70</b>	<b>82</b>

Table 6 – Number of Households Supported

### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

During the 2019 program year, subrecipients exceeded their expected outcomes, with only one coming just short, even with the complications of COVID-19. More individuals were provided affordable housing, a total of 27 families (92 individuals), exceeding the goal of 20 families. More homes were rehabbed but fewer residents were provided in-home services and meals due to restrictions put in place in response to COVID-19 health concerns. While these programs fell short, they were very close to their expected outcomes. Subrecipients have worked to modify services to be in compliance with recommended Health Department guidelines and will be working with existing clients to ensure safe delivery of services.

**Discuss how these outcomes will impact future annual action plans.**

Based on the outcomes, the City will likely continue to work with these agencies as the goals and outcomes are being met, nearly met, or exceeded, and there is clearly a need in the community. The City was encouraged by the agencies abilities to adapt in a difficult and unprecedented time. The goals seem attainable based on the funding available, and the City will likely continue with similar goals assuming similar funding levels. The limited amount of funds the City receives may limit the number of agencies that apply for City CDBG funds, so we generally see applicants from the same agencies. These agencies serve a great need within the City, and their ability to not only meet but exceed their goals lends itself to continued likely funding in the future. The City will work on outreach to connect with other agencies that may provide needed services in the City. The City will also work with subrecipients on outreach to the public to increase awareness of the services available.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

<b>Number of Households Served</b>	<b>CDBG Actual</b>	<b>HOME Actual</b>
Extremely Low-income	105	0
Low-income	67	0
Moderate-income	2	0
<b>Total</b>	<b>174</b>	<b>0</b>

**Table 7 – Number of Households Served**

**Narrative Information**

The Public Services activities funded by CDBG funds have a requirement that recipients of services qualify as extremely low, low, or moderate-income. CDBG-CV funds awarded are required to serve those that have been negatively impacted by COVID-19.

## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The Marysville Police Department (MPD) continues to visit homeless camps regularly with embedded social worker program to assess needs and offer services and resources. A North County unit of the Office of Neighborhoods was launched in March of 2018 in collaboration with Snohomish County and City of Arlington. The unit teams up with MPD and social workers go out into the field to identify, locate, and connect with homeless and vulnerable populations. The Social workers help individuals locate and navigate social and health services in an effort to foster long-term relationships and break the cycle of homelessness, mental health, and/or chemical dependency. Dozens of individuals have been placed in assessments for treatment, many have gotten in to treatment, and some have graduated treatment and training programs. The model has been so successful that an additional part time social worker has been brought on to expand the outreach capacity.

The City works with the County, which has refined its outreach and encampment system aimed at engagement of persons living in encampments or other places not meant for human habitation, particularly those who are chronically homeless, with its partner agencies: the Compass Health PATH Program, Volunteers of America and Catholic Community Services. These agencies conduct coordinated entry intake and assessment for this population to ensure access to homeless housing and services. A single number to call (2-1-1, available 24 hours a day) for reporting encampments/locations and services, and tracking in HMIS. All persons reported as living in encampments or places not meant for habitation are assessed with common tools and entered into the coordinated entry HMIS. Recent system enhancements also include the addition of behavioral health navigators to increase outreach and engagement of homeless persons with current, problematic mental health and/or substance abuse barriers. 2-1-1 provides assistance and flexible funding to help first responders meet the needs of homeless persons in crisis situations. These additions result in increased expertise and system capacity to engage homeless persons as well as the availability of more services that are tailored to the unique needs of individual households.

We issue/distribute information to a large e-mail distribution list that includes agency staff serving homeless and other vulnerable populations. This provides a useful vehicle for agency staff and outreach workers to stay informed of community resources or other opportunities that might assist in their work with connecting homeless persons with housing and services. Standardized assessment of needs occurs through the outreach and engagement team referenced above as well as homeless housing navigators specializing in different areas. Youth outreach workers engage and assess homeless youth throughout Snohomish County. Cocoon House opened a youth center in 2019 that provides resources for people ages 12 to 24 and their families. The facility provides direct access to mental health and substance abuse

services, educational opportunities and vocational resources and has been quite successful serving this population.

The Veterans Homeless Committee and navigators provide assessment and outreach to homeless veterans. DVS of Snohomish County provides coordinated entry assessment and navigation to families experiencing domestic violence. Mental health navigators and outreach and encampment team staff work to engage the chronically homeless with coordinated entry assessment and services. Assessment allows referral and connection to tailored services based upon need and leads to individualized action plans that include housing stability, services tailored and specific to the identified needs, and more specialized assessments (mental health, chemical dependency, etc.) as needed.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

Housing Hope received CDBG funds in PY2019 to provide not only low-income housing, but supportive services that include adult education, life skills training, such as money management, cooking, parenting and decision making, and case management that aid in transitioning to stable, permanent housing. These services resulted in 92 individuals (27 families) maintaining current housing or moving on to permanent stable housing, increasing their ability to obtain and maintain employment, and completing steps towards securing disability related income where appropriate.

There is not an emergency shelter located in Marysville City limits. The City coordinates with the County, which has developed a decentralized coordinated entry system for access to housing and services that has streamlined referrals to housing programs and ensures that those who are most vulnerable and have the highest service needs are prioritized and matched with appropriate interventions. The City has been in contact with the Salvation Army, as they have expressed interest in opening/operating an emergency shelter within Marysville. Given the impact of COVID-19, the City has shifted focus to serving those negatively impacted by COVID-19 in an effort to keep individuals in their current housing.

The inventory of emergency shelter includes facilities for families, single men, and single women as well as emergency motel vouchers, cold weather shelters and emergency shelter and services for households experiencing domestic violence. To ensure equitable and efficient access to housing and services, shelter residents are entered into coordinated entry.

The County and Continuum of Care (CoC) continues to work with shelter providers to strategize about how to decrease shelter stays and increase exits to permanent housing as well as assessing and meeting the various service needs of shelter residents. One key strategy has been to expand housing assistance in shelters. A second key strategy that has been prioritized and promoted by the CoC is a housing-first policy for all funded rental assistance projects. Providers are expected to house all eligible households as quickly as possible and without program prerequisites or service requirements.

### **Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after**



**being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

Funds were awarded to Housing Hope, which provides transitional housing in conjunction with comprehensive supportive services and permanent supportive housing to families and individuals who are homeless or at risk of becoming homeless. In PY2019, Housing Hope expected to serve 20 families, but exceeded that goal and served 27. All of the 27 homeless or at risk of homelessness families served, maintained their current rental housing or moved to other permanent stable housing, exceeding the expected 16 of 20 families. Individuals also exceeded expectations in the areas of increasing their ability to obtain and maintain employment as well as securing additional disability related income.

Supportive services provided by Housing Hope provide clients with education, skill building, parenting classes, job training, and more which allows them to obtain and maintain employment, stabilize family units, as well as secure income.

Funds awarded to Catholic Community Services and Homage Senior Services of Snohomish County provide services to low income seniors and disabled adults. Many of the repairs and chore services provided, result in individuals being able to stay in their homes and retain their independence rather than becoming homeless or being forced into assisted living establishments. The Meals on Wheels program provided 18 unduplicated Marysville residents meals delivered to their homes, improving their health and independence. The entire program served a total of 159 residents 24,276 meals. The Meals on Wheels program was even more important in recent times due to the vulnerability of the population it serves to COVID-19.

Twenty five thousand dollars in CDBG-CV funds were awarded for rental assistance for those negatively impacted by COVID-19 in an effort to assist in maintaining current housing during the pandemic. Additional \$25,000 in CDBG-CV funds were provided to assist at risk populations negatively impacted by COVID-19 with rental assistance.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The City allocated \$14,000 of CDBG funds that provided supportive services that address the needs of the homeless population. Specifically, funds were utilized by the organization for transitional housing with supportive services and permanent supportive housing to aid families in the transition to self-

sufficiency. In PY2019, 100% of those served by these funds were able to maintain their housing or obtain other permanent stable housing. Eighty one percent of those served increased their ability to obtain and maintain employment. All of the goals set by this agency were not only met, but surpassed, and the success rate is greater than recent years.

Case Managers visit residents weekly at the facility Marysville CDBG funds aid in supporting, Beachwood Apartments. Case managers address daily problems, reinforce successes and offer guidance including basic education, access to child support, legal remedies, quality childcare, and preparation for employment. Residents can utilize rent subsidies they've earned during their successful stay in the Transitional Living Program when they move on to permanent housing. This program has been, and continues to be successful, continually exceeding its annual goals.

Using the CDBG funds available, the City will continue to work to reduce and work toward ending homelessness in Marysville by providing funds to nonprofit organizations such as Housing Hope that provide transitional housing with supportive services for families.

An additional \$16,000 in CDBG-CV funds were awarded to assist members of this population that have been negatively impacted by COBID-19.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The City works in conjunction with HASCO to achieve its public housing goals. HASCO owns 354 rental units in the City, 84 of which serve senior/disabled households. HASCO transferred ownership of the group home, Maud's House, with eight beds of short-term transitional housing for homeless families with children in Marysville to Volunteers of America.

During the 2019 program year, the Housing Authority of Snohomish County (HASCO) continued to administer HUD Section 8 Voucher programs that provide rental assistance to very low-income and extremely low-income households in Snohomish County. HASCO completed disposition of its public housing units as described below and continued to manage other units of assisted affordable housing in Snohomish County.

In November, 2015, HASCO completed a Section 18 disposition of its public housing unit. HASCO provided tenant protection vouchers to all of HASCO's public housing residents, who could choose to stay in their current unit or move with their voucher and continue to pay an affordable rent. HASCO operates the 30-unit development designated for people that are elderly and/ or have disabilities as rent-subsidized project-based voucher housing and operates the remaining units as affordable housing with below-market rents. The additional rental revenue received at those properties under that operating model allows HASCO to address the current and future capital needs of the properties, as well as increase the energy and water efficiency of the properties. In addition, HASCO plans to undertake property maintenance activities to provide safety, energy-efficiency, and accessibility.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

During the 2019 program year, HASCO undertook the following activities to encourage its program residents to become more involved in management and participate in homeownership programs:

- Continued to have a resident Commissioner on its six-member Board of Commissioners which provides an important voice on the Board and represents the interests of residents.
- Continued to convene the Resident Advisory Board, comprised of Section 8 Housing Choice Voucher program participants, to assist in the development of the annual Public Housing Agency Plan.
- Continued to print and distribute a ~~holiday~~ quarterly newsletter for Section 8 Housing Choice Voucher Program participants. The newsletter is designed to inform residents of activities at HASCO and to provide information on ways residents can become involved in HASCO activities, such as the resident Board Commissioner position and the Resident

Advisory Board. Newsletters also feature articles about home safety and available resources in the community which could provide supplemental support to families who qualify.

- Continued to provide homeownership opportunities at three manufactured housing communities in Snohomish County. Continued to partner with HomeSight to provide purchase assistance and homeownership education and counseling for purchasers of homes at these properties.
- Continued to provide the Manufactured Home Replacement Program at two senior (55+) manufactured housing communities. The program replaces outdated pre-HUD code homes with HUD-code, energy-efficient manufactured homes.
- Continued to have its Community Services Manager make referrals to classes on homeownership offered by HomeSight, Housing Hope, or other agencies.
- The Community Services Department has increased to provide additional support to clients and members of the public by hosting Lobby Days once ~~twice~~ a week in the main office. A staff member from the Community Services Department is available to answer questions, make referrals, and share resources with individuals and families who qualify.

### **Actions taken to provide assistance to troubled PHAs**

The only PHA active in Marysville is Housing Authority of Snohomish County (HASCO). HASCO has proven to be a vital asset not only to Marysville, but to the County as a whole in providing affordable housing and adapting to the changing needs of the populations it serves.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

During the 2019 program year, the City worked to reduce barriers to affordable housing by awarding CDBG funds to projects that help develop or maintain decent and safe affordable housing for low-to-moderate income persons in our community. The City offers Residential Density Incentives, which allow developers increased density in exchange for rental housing permanently priced to serve nonelderly low-income households or designed and permanently priced to serve low-income senior citizens. These incentives are currently being reviewed to determine if revisions are necessary to encourage developers to take advantage of them or if alternative incentives should be developed.

The Snohomish County Assessor's Office administers a number of programs that help reduce property taxes for property owners with limited income. This includes a property tax exemption program for senior citizens and disabled persons with limited incomes and tax deferral programs for senior citizens, disabled persons, and other homeowners with limited incomes. Property tax exemptions are also available through the Washington State Department of Revenue for some types of affordable housing projects.

### **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

The leading obstacle to meeting underserved needs is the limited funding available to address all of the needs in the community. This has become an even greater obstacle in the past few years as the number of homeless and at risk of homelessness individuals and families has risen and availability of affordable housing has not increased proportionately. Additionally, with the negative impacts from the pandemic, more and more individuals and populations are in need of assistance.

Lack of overnight and emergency shelters has been identified as an ongoing problem as has the lack of affordable housing. The City has explored options and worked with local stakeholders to determine the best way to address these needs. City staff are part of a committee that will evaluate and score proposed projects to be funded with the 9% Low Income Housing Tax Credit Incentive in Snohomish County to support increasing affordable housing options in the County and hopefully the City.

The City participates in the County-wide partnership to end homelessness which helps research and identify trends and causes of homelessness and chronic homelessness. The Committee is working to finalize its 5-year strategic plan, with attainable milestones and goals expected in the first year.

The Housing Authority of Snohomish County administers new rental housing vouchers County-wide that were awarded and brought on-line in the past few years for veterans and for families with children in, or

at risk of being placed in foster care and for young adults exiting foster care.

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The City continues to pursue the Lead-based Paint Strategy and Anti-poverty Strategy as described in the Strategic Plan to evaluate and reduce the number of housing units containing lead-based paint hazards and reduce the number of poverty level families. The City has worked with Subrecipients to ensure that clients are provided information regarding Lead-based Paint upon application for services.

The City requires subrecipients to notify clients of hazards of lead-based paint. These requirements are outlined in the Subrecipient Agreement. The subrecipient achieves this by giving each client a Lead Based Paint pamphlet and having them sign an acknowledgment of receipt. These documents are available for review upon HUD's request. This document is added to each client's permanent file. In addition, each client file folder has the below acknowledgment for staff:

*Home built after 1978 - LBP Requirements are not required.*

*Home built before 1978 - Each work order will include the following statement:*

*"The repair work does not exceed exceeds the threshold necessary for additional LBP testing. (If the work exceeds the threshold, and CDBG funds will be utilized, the necessary requirements will be followed and documented.)"*

Included in their Program Guidelines Manual are specifics of the hazards lead-based paint poses, how it can become airborne, HUD's regulations, and the subrecipient's specific practices for dealing with lead-based paint. The City has access to these client files upon monitoring visits. The City continues to ensure that this information is provided to clients by the subrecipient.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

Service projects funded provide case management, employment and training support, and other supportive services that assist low-income and homeless persons obtain the skills, income, and other resources necessary to move towards self-sufficiency. Twenty-seven families were served by CDBG funds during PY2019, 27 of whom were able to maintain their current housing or transition to permanent housing and increase their ability to obtain and maintain employment.

Outreach during the challenges posed by the pandemic has continued. The city has worked to identify where the greatest need in our community lies and continues to work to connect those in need with available resources.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

Steps to increase communication and notice related to the CDBG application process have continued to be implemented this year. A brochure which highlights the ways in which CDBG funds have been utilized to enhance the community as well as how other private industry, nonprofit organizations, community and faith-based organizations, philanthropic organizations, and public institutions can apply for CDBG funds is developed and distributed annually. The City continues to add to its database of contacts to distribute CDBG related funding material to.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The City strives to continue local coordination efforts that link housing and service providers. Coordination is achieved through participation in various community partnerships and collaborative efforts, such as the Housing Authority of Snohomish County, and the Snohomish County Continuum of Care. The City has a representative on the Partnership to End Homelessness committee, which is dedicated to increasing coordination between housing, health and Homeless liaison agencies. These partnerships and collaborations provide ongoing opportunities for public and private agencies to coordinate and align efforts around housing, homelessness, direct services, and enhancing systems coordination. The Systems Coordination Committee of the Partnership to End Homelessness Governance Board has worked to develop a services crosswalk from a life domains matrix that is used by housing agencies to assess their clients' level of self-sufficiency in multiple areas such as mental health, employment, healthcare, etc. This crosswalk will ensure that housing agencies are connecting their clients to the services that are appropriate to meet their needs.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The major impediments to fair housing opportunities identified in Snohomish County and the City of Marysville included the lack of information and referrals of housing complaints to appropriate agencies; a likely pattern of discrimination against people with disabilities; limited transit options for low income, disabled, senior residents and refugees; and a likely pattern of mortgage lending discrimination against people of color. The City is working with Community Transit on adding additional routes and stops in areas of need and in areas with large expected population increase.

The City works to raise public awareness and understanding of fair housing choice by posting brochures and resources in public City spaces, displaying educational posters, and providing information on the City's website. Social media is another tool the City has implemented for outreach. Outreach and education materials are also available thru the Housing Authority of Snohomish County's (HASCO) webpage.

The City has taken steps to improve knowledge of and access to resources related to Fair Housing utilizing its website, public access cable channel, as well as in public buildings, social media, and at City Sponsored functions.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

Organizations selected to provide services utilizing CDBG funds sign an agreement which outlines roles and obligations of the City and subrecipient, and provides a framework for monitoring. Organizations awarded funds are required to provide quarterly reports as well as other reports throughout the year as determined by the specific type of project. All CDBG funded activities, which qualify under Low/Mod Limited Clientele (LMC) benefit, are required to collect data and report the number of clients served by income, race/ethnicity, and head of household.

Quarterly reports are analyzed upon receipt to ensure that the subrecipients are progressing toward their goals and expected outcomes in a timely manner. During PY2019, all quarterly reports received demonstrated that subrecipients were progressing in a timely manner towards meeting their goals and expending funds. Some of the subrecipients reached out shortly after the shut-down related to COVID-19 to apprise City staff of how they were impacted and the plans developed to continue to serve during the challenging times.

Marysville Food Bank Backpack Program expended nearly all funds early in the third quarter. Remaining subrecipients were able to expend nearly all funds by the end of the program year. The City provides technical assistance throughout the completion of the activity to ensure that program requirements are being met and funds are expended in a timely way. Staff reaches out to subrecipients if it does not appear that they are making progress towards their goals, or if an extended amount of time passes with no requests for reimbursement are received.

Based upon review of the City's performance and accomplishments during the past year, the City is meeting the objectives outlined in the 2015-2019 Con. Plan. Staff has taken an active role addressing the special needs populations within the community and actively pursued the resources identified in its 2015-2019 Con. Plan and 2019 AAP that it would use to carry out the programs and activities. Target populations were assisted in ways which allowed them to increase the safety and livability of their homes, increase food security, as well the availability of training and resources to enable them to obtain and maintain jobs and more permanent income and housing. Gaps in infrastructure and safety in key areas were addressed.

Recipients of CDBG-CV funds expended to date are expected to provide documentation of how funds were used in compliance with the funding agreements signed. As it is still early in this process, much of the data has not been received/analyzed at the time of this report.

The City funded agencies that assist low-moderate income and special needs populations. Based on



reports obtained as a result of monitoring, we were able to see that many of the agencies funded continue to surpass their goals and serve a growing need in the community.

The minor home repair and chore services programs were both very successful in serving senior and special needs populations and enabling them to remain in their homes and feel less isolated and more independent, which is even more important during the COVID-19 pandemic. The Meals on Wheels program assisted low-income seniors and disabled adults in improving their health and maintaining their independence and increasing safety for these vulnerable populations during a national pandemic. Food security for local low-income students by providing meals during non-school hours was improved. The Alder Avenue Project improved accessibility and safety to the residents in low-moderate income neighborhoods.

Staff has continued to work with subrecipients to ensure timely submittal of required reports. Review of these reports gives staff the opportunity to ensure that the City is progressing towards the goals and objectives outlined in the 2015-2019 Consolidated Plan as well as the 2019 Annual Action Plan.

#### **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

Notice of a public comment period and public hearing were posted in the local paper, on the City's webpage, social media pages, and a 'News Flash' was released inviting comment and participation at the virtual public hearing. Those signed up for notifications from the City webpage will also receive an email. Notice of the public comment period and public hearing were provided in accordance with the Citizen Participation Plan and City public hearing notice requirements.

#### **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

No changes are proposed for the program objectives. The result of recent experiences has proven that those receiving Marysville CDBG funds are expending them in a timely fashion, and supporting populations and needs identified in the 2015-2019 Consolidate plan and 2019 Annual Action Plan.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**