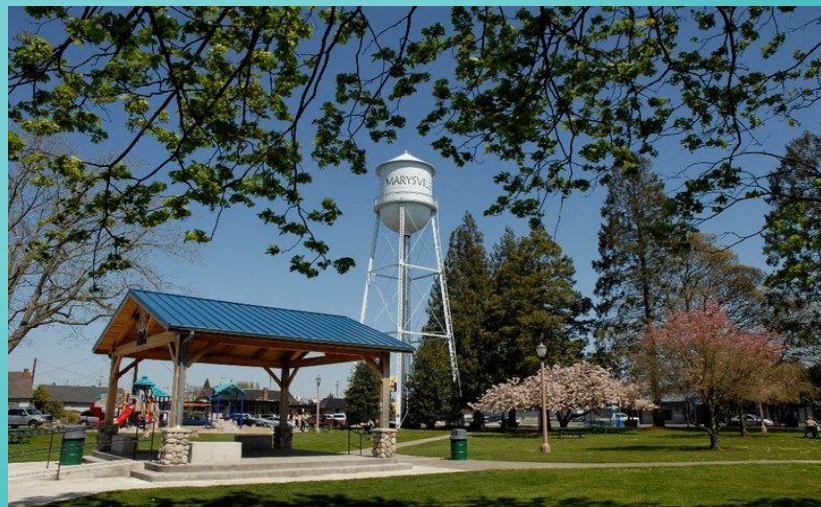




Serving Marysville



Community Involvement



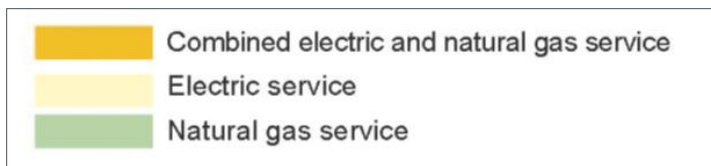
- Snohomish County Chapter Red Cross
- United Way of Snohomish County
- Snohomish County DHS
- Snohomish County Search and Rescue
- Boys and Girls Club
- Economic Alliance Snohomish County
- and more...

PSE Service Territory

Natural Gas Customers in Snohomish County

- **Total in county: 132,622**
- Everett: 27,243
- Edmonds: 13,555
- Lynnwood: 18,468
- **Marysville: 12,718**

Total PSE gas customers:
805,176



Hopkins Ridge

- In service 2005
- 87 turbines 157 MW facility
- Powers 33,000 homes

Wild Horse

- In service 2006
- 149 turbines 273 MW facility
- Visitors Center REC

Lower Snake River

- In service 2010
- 149 turbines 343 MW facility
- Powers 100,000 homes

A Clean Transportation Future

Compressed Natural Gas

- Fleet conversions
- Cleaner emissions
- Reduced maintenance/costs
- Recently approved tariff to deliver CNG



Liquefied Natural Gas (LNG)

- Port of Tacoma approved lease for LNG facility
- LNG to help with peak usage of natural gas
- Tote, major shipping company, converting vessels on Alaska – Tacoma route

EV Charger Rebate Pilot

- First utility incentive and EV study program in the country
- \$500 incentive for up to 5,000 PSE residential electric customers
- Provides data information to better understand the EV role

Safety & Preparedness

Safe in the Sound Campaign

- Prepare 1 million Puget Sound residents by 2016
- Preparedness messages for home, work and travel
 - Have a plan
 - Build a kit
 - Be informed (e.g. CPR)



Safety Outreach

- Partnerships with local emergency management responders
- Call 811 before you dig – even for plants!!
- Cross bore

Natural Gas – System and Safety

Upgrading our natural gas infrastructure

- All cast-iron pipes were replaced in 2007
- Finish replacing all bare steel pipes end 2014
- Currently, 20-year effort to replace early-generation plastic pipes

Snohomish County

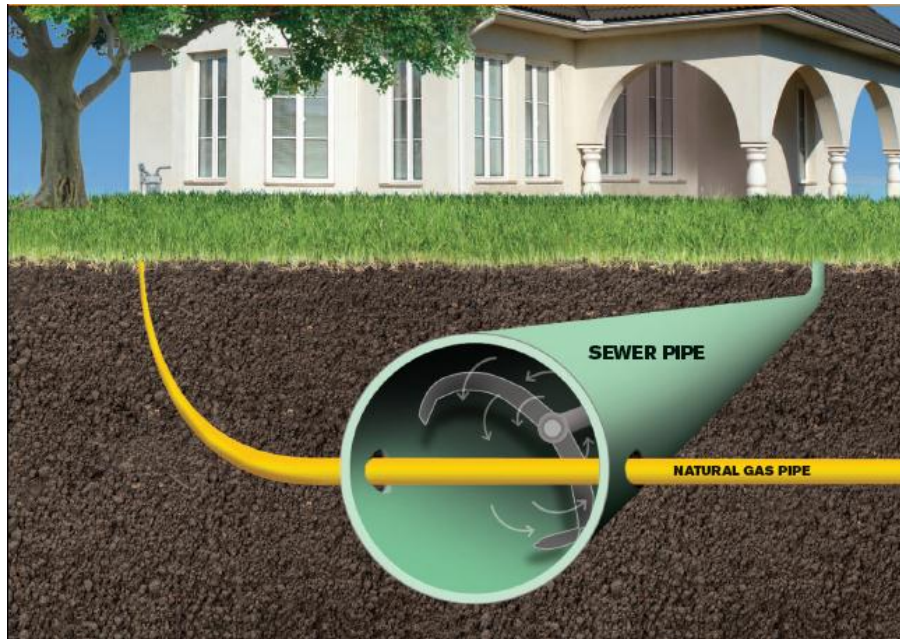
- 1,975 miles of natural gas pipeline
- Nine gate stations
- Everett Operating Base

Marysville

- 200 + miles of natural gas pipeline
- No major system work planned
- ~3 miles of bare steel pipes replaced



Cross Bore



“Call Before You Clear” *VIDEO EXCERPT*



Public Awareness



PSE EMPLOYEES



INDUSTRY STAKEHOLDERS



GENERAL PUBLIC



Public Awareness

PSE.com/sewersafety

Blocked Sewer?

Using a sewer clearing machine?

Call PSE first. 1-888-225-5773

On rare occasions, natural gas pipelines could be installed through sewer service lines. Called cross bores, these are safe unless disturbed. Puget Sound Energy considers any blocked sewer a potential cross bore and treats it as if it were a gas emergency. Call PSE and our gas first responders will arrive, promptly, within 60 minutes to help determine if it is safe to [clear your blocked sewer](#).

Safety Tips for Customers Experiencing problems with your sewers?

- Call or ask your sewer clearing professional to contact PSE at 1-888-225-5773 prior to clearing the drain. We will promptly meet your professional to locate and mark our natural gas pipeline free of charge.
- Never use a sewer clearing machine to clear a line until the obstruction has been identified.



INDUSTRY DIRECT MAIL

CROSS BORE HAZARDS ARE REAL. PSE CAN HELP.



SEWER CROSS BORE

A sewer cross bore is the inadvertent placement of a gas line through a sewer pipe. Cross bores can occur during trenchless construction and, though rare, present real potential hazards. If mechanical sewer clearing tools cut an intersecting gas line, fire or explosion can result. Call PSE at 1-888-225-5773 before clearing a blocked sewer and we'll send a gas first responder to locate and mark gas lines free of charge.

USING A SEWER CLEARING MACHINE?
Call PSE first.

1-888-225-5773
PSE.com/SewerSafety



PSE PUGET SOUND ENERGY
The Energy We Do Best Things

CUSTOMER BILL INSERT

AVOID A NATURAL GAS EMERGENCY.

Call PSE before you clear a blocked sewer.

CROSS BORE HAZARDS ARE REAL.



PSE CAN HELP.

In neighborhoods where natural gas lines were installed without digging a trench, there's a small chance that a line was inadvertently inserted through a sewer pipe. In these cases, using a machine to clear a blocked sewer could damage the gas line, allowing gas to enter your home and endanger your safety. Before you or your plumber clear an exterior blockage, call PSE. We'll send a technician—usually within an hour—to make sure the line is safe to clear.

AVOID A GAS EMERGENCY.
CALL 888-225-5773.
pse.com/sewersafety

PSE PUGET SOUND ENERGY
8000 0713



Questions?

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